



Mighty Mattress Care Instruction

At Mighty Mattress, we are committed to manufacturing quality products which offer outstanding value for money for our customers

For the best possible results from your mattress it is **IMPORTANT** that you read and adhere to the following guidelines:

Caring for Your Mighty Mattress

- ◆ Your Mighty Mattress has been packed using the latest technology. Ideally your mattress should be unpacked immediately and certainly no later than 3 months from date of purchase.
- ◆ You should unpack your mattress carefully to avoid any damage. Be careful if using sharp instruments and keep any wrappings away from the reach of children.
- ◆ Your mattress may have a slight odour to begin with but this will disperse over time. This is perfectly normal and the chemicals used are non-toxic, however please allow the Mattress time to air properly prior to initial use. Continue to allow the mattress to air on a regular basis throughout its initial use to speed up the dispersal of any odours.
- ◆ Regular rotation of your mattress is necessary to allow the fillings to settle evenly. We recommend a rotation of 180 degrees on every bedding change. Even with regular turning and or rotating, some impressions will remain in the mattress which is normal. Be careful when rotating your mattress as the fillings can easily be damaged and pulled away from the edges.
- ◆ Your mattress should be kept on a solid base for best results, however bases with slats should not have gaps any wider than 7.5cm (2") or the warranty may be affected
- ◆ Your mattress is designed for even weight dispersal whilst sleeping. Sitting on the mattress edge for long periods of time may cause stress and damage to the mattress which may affect the warranty.
- ◆ Your mattress may have a removable cover which should be dry cleaned. We do not recommend cleaning the covers via washing machine or a tumble dryer as either could shrink and damage the cover
- ◆ A mattress protector should be used to keep your mattress clean. Spillages and soiling on the foam may affect the performance of your mattress and also your warranty.
- ◆ If you have never slept on a Memory Foam Mattress this will be a whole new experience and will feel different to more traditional mattress constructions. Please allow a period of time to adjust to the sleeping surface before realizing the benefits of a mattress of this type.
- ◆ Do not remove the fire label on your mattress. This has your individual batch code. Removal will void the warranty.

Mighty Mattress 5 Year Warranty

At Mighty Mattress we take pride in manufacturing a product which we believe to be not only value for money, but which also has been produced with care and attention by our highly skilled and experienced craftsmen.

Such is our confidence in the quality and workmanship that goes into the manufacture of our products, that we offer a minimum 12 month guarantee effective from the original date of purchase.

Bases:

Bases have a 5-year manufacturing warranty.

Electric Adjustable Bases:

These come with a 2-year manufacturing warranty

Handsets for Adjustable Bases:

These come with a 2-year manufacturing warranty.

Motors for Adjustable Bases:

These come with a 2-year manufacturing warranty.

Please note that our manufacturing warranty is conducive to scrutiny of the 'faulty product' which in turn results with the managers discretion. If we feel the products have been damaged due to misuse by the customer, we will not offer a replacement product, and full payment will be expected for a replacement product.

Our warranty works on a percentage basis and dependent on the 'fault' a percentage would be charged.

Year 1 – full credit* or 20% fee

Year 2 – 40% fee

Year 3 - 60% fee

Year 4 – 80% fee

Year 5 – 100 % fee

*If there is a fault with the spring or base i.e a collapse in the spring which is a manufacturing fault or a fault with the base a new product will be offered in exchange. We have a team of technicians which can scrutinise faulty products and tell us what the fault is and how it has been caused.

Mighty Mattress continually develop and update our product range and identical replacement may not be available at the time. In such an event, you will receive a comparable replacement product. Mighty Mattress reserves the right to change any material used in the manufacturing process at any time.

Exclusions to the Warranty

The warranty will not cover a fault if it is deemed to show any of the following:

- ◆ Any abuse, misuse or general wear and tear.
- ◆ Any causes other than faulty manufacture or materials.
- ◆ Where the product has not been protected and is in a soiled or unsanitary condition.
- ◆ The use of an unsuitable base or foundation (see Care Guide).
- ◆ Where the Product Care Guide instructions have not been adhered to.

NB: It is not uncommon through constant usage that the mattress to have permanent indentations up to 2.5cm. This is most commonly caused by customer's own sleep patterns. Similarly softening of the foam over time is normal and does not constitute a manufacturing fault. Unfortunately, perceptions of comfort and firmness levels are largely subjective and as such are not covered by this warranty.

The terms of this warranty are not transferable and this does not affect your statutory rights.